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# WELCOME TO YOUR NEXT OUTDOOR ADVENTURE

WITH SPHERE RENTAL, LLC

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We're so glad you're here

# WELCOME



## Contact Info:

Steve: (435) 840-5586

Melissa: (801) 638-8191

SphereRental@yahoo.com

## Quick RV Info:

**33ft Forester 3251**

Height: 11ft 3in

Length: 32ft 3in

Width: 8ft 5in



# Hello There!

Sphere Rental, LLC is a small family run business located in the peaceful town of Stansbury Park, UT.

We started this business to provide more opportunities for our family to spend time together in the great outdoors.

From camping to fishing, hiking to exploring new places, we want to give other families these same experiences.



Yellowstone National Park  
2015



We take pride in providing clean, well-maintained equipment for our customers.

Our kitchen essentials such as dishes, silverware, pots, cutting boards and knives are always sanitized after each rental. We even ozone our rentals that have had pets.

Furthermore, high-quality linens are provided and sanitized between each rental.

We strive to make your vacation enjoyable. If there is anything we can do to make it even better, please let us know!

*Steve & Melissa*

# POWER SOURCES

We know it's hard to remember what runs on what power! Here's a list of what each Power Source can run.

## RV BATTERY

- Awning
- Furnace (with LP)
- Hydraulic Leveling System
- Lights
- Refrigerator
- Water Pump
- Slides

## PROPANE (LP)

- Furnace
- Gas Water Heater
- Stove

## RV GENERATOR OR SHORE POWER

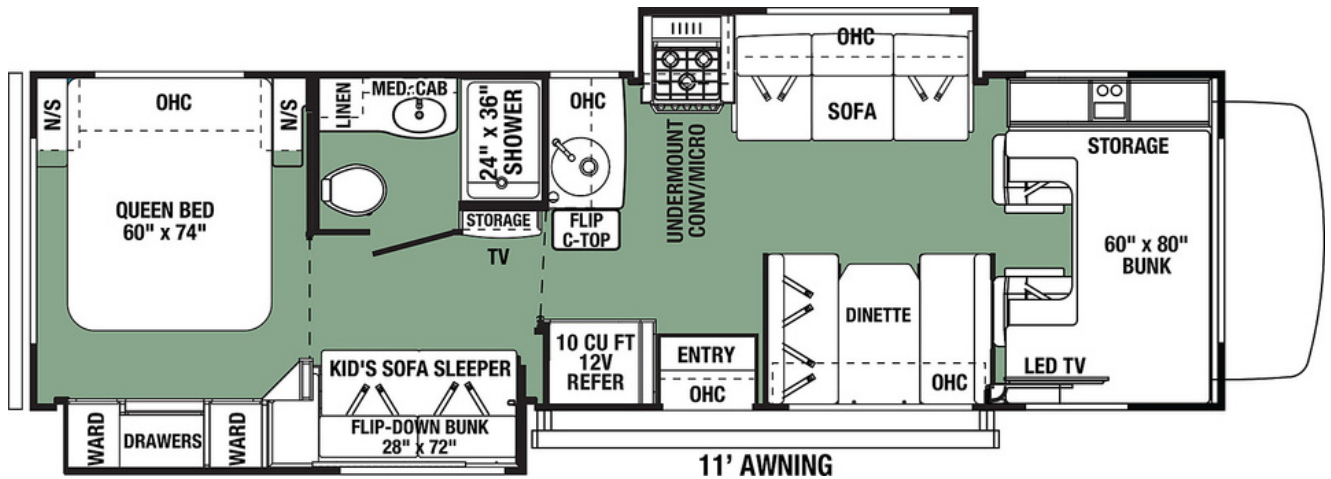
Plugging into shore power should only be done with the 30 amp power cord.

- Air Conditioner
- Electric Water Heater
- Charge the Batteries
- Apple TV's
- Microwave
- Power Outlets

The Air Conditioner and Microwave should NOT be run at the same time.

# 2022 FORESTER

## 3251 DSLE



### LENGTH

Total Exterior Length  
33 feet



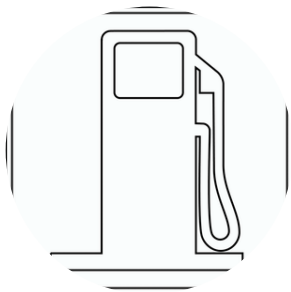
### HEIGHT

Exterior Height  
11 feet 3 inches



### WIDTH

Exterior Width Closed  
8 feet 5 inches



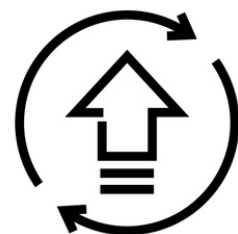
### FUEL CAPACITY

55 gallon Mid Octane Gas  
41 lb LP Capacity



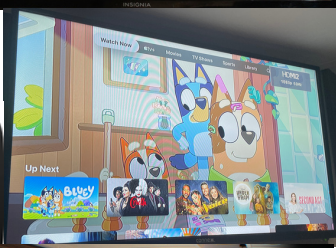
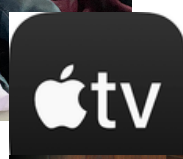
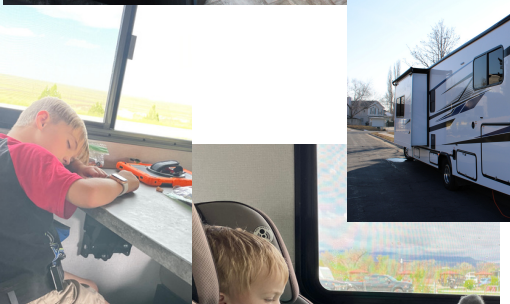
### HOLDING TANKS

Fresh Water 44 gal  
Grey Tank 39 gal  
Black Tank 39 gal



### UPGRADES

6 gal Electric Water Heater  
Arctic Package  
Color Back Up Cameras  
Side View Cameras  
12V charging station



Some photos may not be from this exact RV.

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Glacier, MT  
2020

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# PICK UP

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# WHAT TO EXPECT

1

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## WHAT TO EXPECT AT

# PICK UP

Normal Pick Up: Between 6-9PM

Early Pick Up (add on option): Scheduled for 8AM

To collect the RV, ensure you have both a valid driver's license and your insurance card on hand. We cannot release an RV without both items.

We complete an inventory prior to your arrival of all included equipment. And take photos of the condition and the equipment.

At pick up, we go through the motorhome together to inspect, mark any existing damage, and show you how the equipment works. We will also take a short test drive with all verified drivers.

Once that's complete, you are welcome to load up all of your gear on site. You can park a vehicle at the park next to our house, although we cannot be held responsible for any theft or damage that may occur.



# FEATURED ADD ONS



## 8AM Pick Up

Start your vacation early and pick up our RV at 8 AM. Enjoy your getaway until 6 PM on your final day when you'll need to return the motorhome.



## Table Top Fire Pit <sup>Free</sup>

This small fire pit is perfect for use on a picnic table. It has a fire hot enough for roasting marshmallows, without the hassle of getting a full fire going.



## No Hassle Return

We will refill propane & gas (does not include cost of fuel), empty holding tanks, and complete basic cleaning to get you on your way fast!



## Pet Friendly Vacation

Pets are welcome at Sphere Rental, but must be declared at check-out. You are responsible for damages or excess cleaning.



## Popcorn Maker <sup>Free</sup>

One of our favorite traditions is making popcorn while camping! It tastes SO GOOD when made in the great outdoors!



## Starlink Sattelite

Unlimited high-speed Internet with Built in Wi-Fi. Stream a movie for bed time, join a meeting, or stay in on a rainy day.



## Solar Panel

Need extra power for your off-grid trip? This solar panel gives you enough power to get you through your day. It's simple set up makes it easy to use and transport!



## Grill or Griddle Options

We offer a variety of Grills, Griddles and Combos to make the most of your outdoor cooking adventure!

# MORE ITEMS TO CONSIDER



Free

## Ice Cream Maker

Fresh ice cream is perfect after a long day in the great outdoors. Fresh strawberry ice cream is our favorite!



## Ice Maker

There's nothing better than an ice cold drink on a hot day! This ice maker fits on the counter top. And makes perfect ice cubes for any drink!



## Grocery Pick Up

Save yourself the hassle of stopping for groceries after pick up. We will pick up your grocery order and stock the RV for your arrival.



## Dutch Oven

This has a medium and large dutch oven. If you haven't tried dutch oven cooking, you should!



Free

## Coffee Lovers

Choose from the following options to add to your trip: small electric coffee pot, pour over coffee maker, and a french press coffee maker.



## Off-road Scooter

These electric scooters will help you explore the great outdoors. They work on and off road!



## 24ft Inflatable Theater

Share your favorite movies, videos, and games with family, friends or the whole campground!

Comes with an apple TV and speakers.



## Portable Stove

Take the camp fire with you! This solo stove makes it easy to have a camp fire wherever you stop!

# DRIVING

TIPS & CAUTIONS

2

# DRIVING TIPS

## MAX SPEED

Do Not go over 65MPH.

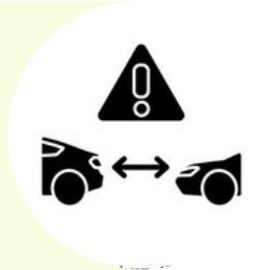
It will take you longer to stop in a Motorhome than it would in a regular vehicle.

Driving over 70MPH will incur additional fees.



## FOLLOWING DISTANCE

Keep a minimum of 100 feet between you and the vehicle in front of you. This is equal to five stripes on the highway.



## PLAN AHEAD

Before beginning your journey, make sure you are familiar with the route and roadway conditions. Additionally, be sure to check for any incoming storms throughout your trip.

DO NOT use cruise control in bad weather or high wind.



## RIGHT TURNS

When making a right hand turn, allow yourself ample space and time to complete the turn. The back end of your vehicle will turn more sharply than the front, so remember to slow down before executing the turn for the best results.



## CANYONS & HILLS

Pay close attention to your speed when going down hills and canyons, taking care not to exceed a 10% grade.

Avoid holding down the brakes on your descent, as this will cause them to overheat.



## FILLING UP

We recommend mid octane gas.

Remember to top off at the Flying J just before returning the Motorhome to us.



# CAUTIONS



## ENGINE IDLING

DO NOT idle the engine for more than 5 minutes. Idling the engine for more than 5 minutes will incur additional fees.



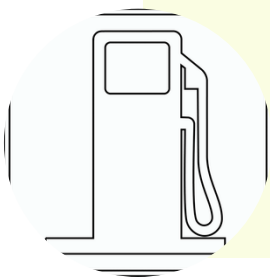
## STICK TO ROADS

Refrain from driving on anything other than a well-maintained road, including dirt roads and paths. Ensure all roads have a smooth surface free of ruts or potholes. And kindly remember, never drive on a dry riverbed. These are not roads and are unsafe.



## BACKING UP

Always have a spotter with you when backing up. Do NOT back up in crowded spaces.



## GAS STATIONS

Do Not take the Motorhome to a gas station; they are too tricky to maneuver in. Instead, use truck stops designed for bigger vehicles.

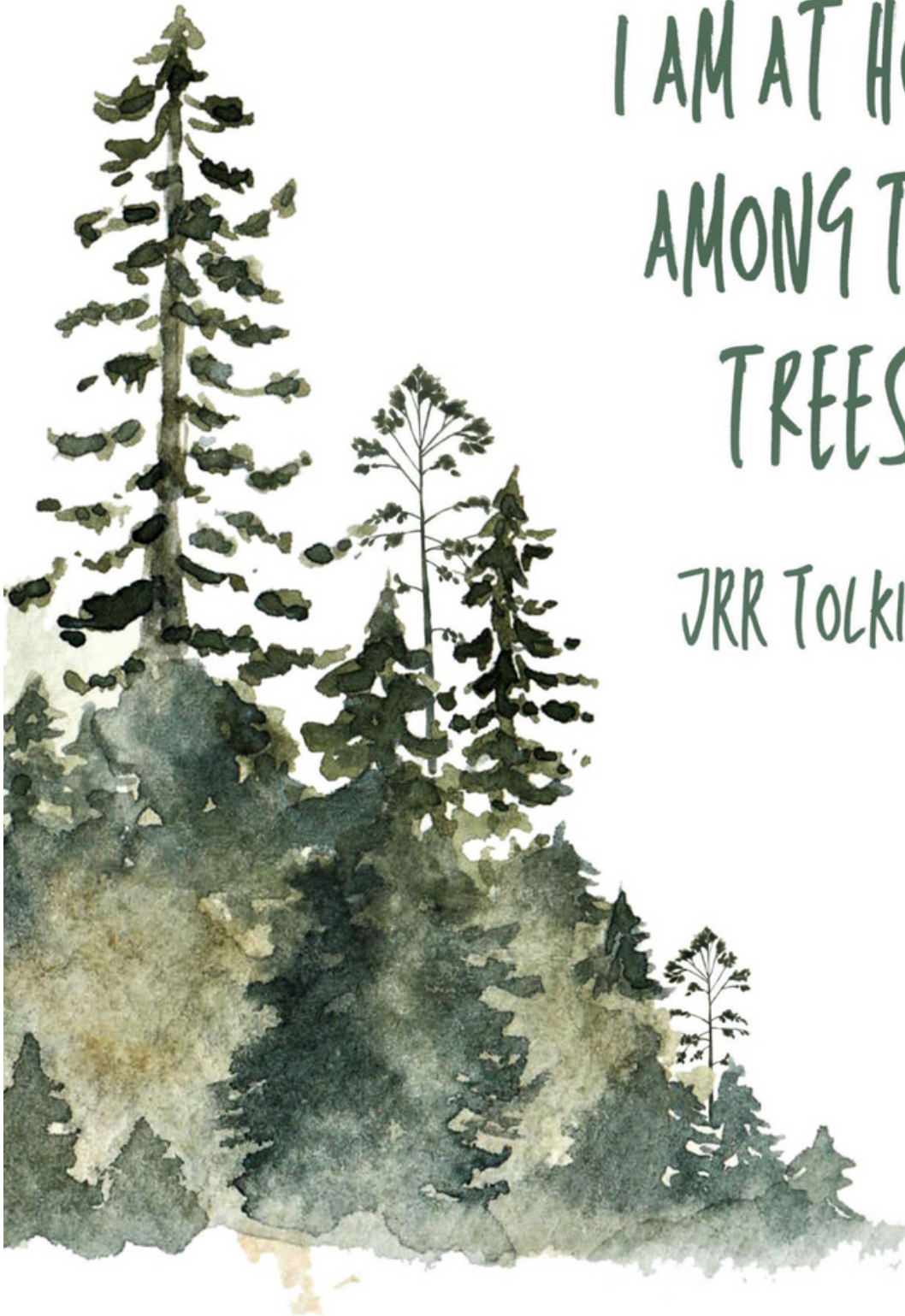


## DROWSY DRIVING


Driving an RV requires your utmost attention, especially if you are inexperienced with the vehicle. It is easy to become distracted or drowsy, risking an accident in the process. If you are new to driving RVs, do not forget to stay alert and focused while behind the wheel. One moment of inattention can prove disastrous.

I AM AT HOME  
AMONG THE  
TREES

JRR TOLKIEN







**CAMP SITES**

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**HOW TO CHOOSE  
&  
HOW TO SET UP**

Island Park, ID  
2022

3

## HOW TO

# PICK A SITE

### CONSIDER LENGTH

1

Before you book a campsite, make sure your RV will fit! Some campsite maps will include lengths of the sites. This motorhome is 32' 3" total length.

### DON'T FORGET THE SLIDES

2

RV sites will be wide enough for the standard 8½-foot-wide rig. Note: this motorhome has slides on both sides.

### LOOK FOR LEVEL

3

When selecting a camping site, it is best to opt for areas that are relatively even and free of large ruts. If the ground is not level, use leveling blocks to create a more even surface for the RV.

### AMPERAGE

4

This is a 30-amp rig, meaning you can park in any RV campsite and plug in. If the site is 50-amp only, you can use an adapter to plug in.

### CHECK HOOKUPS

5

Check the electrical, water spigot and sewer hookup before backing into a spot. Check for obvious signs of failure/wear.

### YOUR PREFERENCES

6

Do you prefer more trees?  
Do you want to be close to the showers?  
Is there a water front site?  
Do you need extra space for kids to play?



# SETTING UP THE MOTORHOME



## PARK THE RV CORRECTLY AT A SITE

Pull-through sights are convenient for RV parking as they are easy to access and leave. Before you park, confirm the slide outs are in the proper position and that the RV is situated in an area where the electrical cable, sewer hose, and freshwater hose can all reach the necessary connections. Once you have determined the ideal spot, set the parking brake to ensure the RV remains securely in place.

## HOOK UP ELECTRICAL OR START GENERATOR

Before you send out the slide or put down the stabilizer jacks, plug the RV into shore power or a generator for a faster setup with less strain on the RV batteries. Ensure the 30 AMP power pedestal has a breaker at the top, which should be switched off before plugging in the RV, and back on after. Additionally, ensure you are plugging into the correct outlet and utilizing surge protector to prevent shocks.



## LEVEL AND CHOCK THE RV

Ensure the RV is parked on a level surface, then use the automatic stabilizing jack system on the leveling control board. To use the system, the RV must be plugged into shore power or have the generator running, and the emergency break must be set. If left unlevelled, the slide-out can be damaged and the RV refrigerator can clog and cease cooling over time. Additionally, wheel chocks should be placed on the front and back of one tire for added stability.



## SEND OUT THE SLIDES

Make sure there is no debris in the motorhome that could get caught under or around the slide. Additionally, have a spotter watch as you send out the slides and make sure they do not touch trees, branches, or any other object. No one should be sitting on the slides while they are in motion, and the RV must be plugged into shore power or have the generator running with the ignition in the ON position, but not running. To operate the slides, use the powered control switches and hold the button down for 10 seconds after the slide has stopped moving.



## HOOK UP CITY WATER

You can connect the RV to a water source with the city water connection. When hooked up to city water also use the water pressure regulator and water filter. This connection point is marked and labeled, and will have a screw-on connector for a hose rather than an open hole like the freshwater tank fill-up point. To ensure you are using the correct hose, look for the label that indicates it is a fresh water hose.

## HOOK UP YOUR SEWER

Sewer connections in RV parks and campgrounds aren't just large holes in the ground. The elbow can screw onto different sizes of sewer openings for a very secure fit to prevent any unpleasant odors. Attach the other end of the hose to the Motorhome, and only open the grey valve when ready to empty the black tank. Make sure to empty the black tank when full, after 5 days, or when leaving. Don't forget to add a toilet tablet after emptying the black tank, to keep things smelling fresh.



## LOCKING UP

Make sure to lock up the Motorhome whenever you leave the immediate area, as items often go missing in RV parks, campgrounds, and even secluded BLM sites, despite the generally friendly nature of RV and camping folks.



Glacier National Park, WY  
2016

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# SOME RULES TO REMEMBER

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# RV RULES

## THINGS TO REMEMBER



### NO SMOKING

Illegal substances and Smoking of any kind is not allowed inside the Motorhome.



### COUNTERS

Clear all things off of the counter tops that aren't secured down.



### ENGINE IDLING

Do NOT idle the engine for more than 15 minutes. Doing so will incur additional fees.



### NO PETS

Pets are not allowed without prior consent, but we still love animals.



### SEAT BELTS

Everyone should be in seat belts while the Motorhome is moving.



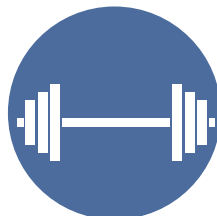
### ROOF ACCESS

DO NOT go on the roof for any reason.



### SINKS

Do not put any solid materials down the drains, as even seemingly innocuous items such as rice and oatmeal can cause damage to the plumbing.



### STORAGE

Do not store heavy items in overhead cabinets.



### ENJOY!

We hope you enjoy your stay. Thank you for choosing Sphere Rental!

THANK YOU FOR UNDERSTANDING

# Winter Camping

There's a risk of the water pipes, water pump, and tanks freezing when the temperature drops, so make sure you protect water system pipes from freezing.

If you suddenly find the propane tanks running out when the sun has gone down, your RV heaters have no power. Not ideal when the temperature outside is below freezing. It's best to keep the propane tanks full.

Minimize activities that create a lot of water vapor, such as showering, cooking, and certain forms of heating. Condensation can be very problematic in a Motorhome.

Don't Connect to outside water sources, use the inner fresh water tank instead: Staying connected to outside water sources can be very risky when winter RV camping. It's much better to fill your water tanks using a heated hose and then pack the hose away. The water heater will keep everything ice-free as well.

During a winter RV camping trip, drain your gray tank regularly.

Other things to avoid are using propane cookers and heaters too much, cooking inside your RV or motorhome, showering, and hanging wet laundry inside. Keep the interior clean and dry, and use a dehumidifier.

## Things to Avoid at all Costs When Traveling in an RV in the Winter:

- Traveling when it's snowing. Wait a day or two until it has stopped.
- Forgetting to pack gloves. Trying to clear snow off an RV without any gloves is painful.
- Not protecting your gray or internal freshwater tank.
- Forgetting to book your park up in advance, as there's nothing more frustrating than turning up at a campsite and finding it all shut up for the winter.
- Traveling without reserve propane.

# Summer Camping

As the afternoon heats up, so does the RV. You can cheat the temperature swing game by starting out as cold as possible. Overnight, get the temperature as cold as you can. Even if it's a level of cold that requires a hoodie inside, lowering the starting point for the day will help you in the afternoon.

Keep the RV closed as much as possible. When coming and going, be aware of the door and close it as quickly as possible!

The RV must be connected to shore power.

A shady campsite can help keep the RV cooler, but be mindful of parking too close to trees and of low hanging branches.

Eliminate any unnecessary sources of heat inside. The stove and oven have no way to vent heat outside, so it will only add to the heat inside.

Use the awning to help shade the RV, however do not use when windy or when you are not present at the Motorhome.

## RV AIR CONDITIONERS AND EXTREME HEAT

An RV air conditioner is designed to reduce the air temperature inside an RV by no more than 20 degrees Fahrenheit under optimum conditions. If the air temperature starts at 105, it MAY cool down to 85. It's unreasonable to expect it to cool it to 75. Excessive heat may cause failure of the refrigerator and/or freezer to cool the contents to an acceptable temperature or failure of the cab air conditioning to cool the vehicle while driving to an acceptable temperature.



Napa Valley, CA  
2011

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**GETTING COMFORTABLE**  
**WHERE TO FIND THINGS,**  
**APPLIANCE INFO, ETC**



# MAIN CONTROL BOARD

Fresh Tank= the amount of drinking water on board the motorhome.  
Grey Tank= the water used in the sinks and shower.  
Black Tank= the water and debris from the toilet.  
LP Tank= is the amount of Propane. This is used to run the furnace, gas water heater, and stove. This should be checked every 3 days.



Voltage indicator for Coach refers to the 12V battery.

Electric Water Heater - can be used when plugged in to shore power. Do not run off of the generator.  
Gas Water Heater - turn on in AM and shut off at night.

Water pump- should only be turned on when the freshwater tank has adequate water. Turn on in AM. It is important to turn off at end of day.

Arctic PAC/Water tank heater- should only be turned on when temperatures are below 40° overnight and you are plugged into shore power.

Most lighting can be controlled on the main control board. Independent lighting can be turned on/off by the light switch. Exterior lighting control switches can be found on the wall in the stairwell.

## GENERATOR

The generator supplies the motorhome with 110V power and recharges the 12V battery system.

To start the generator, make sure the battery system has enough charge. If the battery system is completely drained, contact Sphere Rental for instructions on how to initiate manual startup.

To Start the Generator: Hold the switch in the down position until the generator indicator light turns on.

Hold the switch in the start position until the generator starts running. If after releasing the start switch, the generator is not running, hold the start switch down a second time until the generator starts. It will take roughly 30 seconds to send power to the motorhome.

To turn off the generator: Push and hold the generator stop/prime switch until it stops running.



If you have any issues with the control board, call Steve at (435) 840-5586 for help troubleshooting.



## STABILIZING/LEVELING SYSTEM

The RV must be plugged into shore power or have the generator running, the emergency break set, and be on fairly level ground in order to use this system. The control panel for this system is located on the wall next to the stair well.

To operate:

Visually check under the motorhome at all 4 stabilizing jacks.

Make sure that there is no debris in the way of the jacks.

Press the power button. Press auto level. You should be outside the motorhome or sitting while the system is leveling.

To Retract the stabilizing jacks:

The slide must be brought in prior to retracting the jacks.

Press the power button. Press auto retract.



## AWNING

\*The awning should be brought in at the end of the day and when there is wind.\*

The generator needs to be running or be plugged into shore power in order to use the awning.

Operation: On the control board, push and hold the extend switch until the rain flap drops down at the end of the awning. To retract, hold the retract switch button until the awning is fully retracted.

## SLIDE OPERATION

The RV must be plugged into shore power OR have the generator running AND with emergency break set AND the ignition in the ON position in order to use this system.

Make sure there is no debris in the motorhome that could get caught under or around the slide. Have a spotter watch as you send out the slides to make sure that they will not touch trees, branches, etc. There should not be anyone sitting on the slides when they are opening/closing.

On the main control board is the slide control switch for the dinette slide. On the bedroom wall is the slide control switch for the bed slide.

Push and hold the out switch down to send the slide(s) out. Make sure to hold the button down 10 seconds after the slide stops moving.

# GETTING COMFORTABLE

To ensure your trip is comfortable and enjoyable, here are some helpful tips and instructions!



## THERMOMETER

You can adjust the temperature using the control panel situated next to the bedroom. The heater can be powered by either propane or the battery. The air conditioning and heater will both run when the motorhome is plugged into shore power. Additionally, you can use the vents in the ceiling to circulate air throughout the Motorhome.



## DISHES

Cups, Plates, and Bowls are located in the cabinet above the sink. Mixing bowls can also be located here. Silverware is in the top drawer to the left of the sink. Cooking utensiles are below.



## WHITE LINENS

On the bed you will find pillows, sheets, a comforter and thermal blanket.

Towels are located in the bathroom.

**\*DO NOT USE** the white towels for cleaning, make up removal or the floors.



There are throw pillows and a blanket on the couch- please feel free to use these during your trip.

# APPLIANCES

## MICROWAVE

Power can be supplied by either a generator or shore power, and this microwave can also be used as a convection oven. When using the convection oven feature, the black tray must be utilized.

## REFRIGRATOR

To set the desired temperature, open the fridge door, and press the on/off button. This will rotate through the temperature. We typically turn the fridge on the day before you pick up, so that it can be fully cooled down.

The refrigerator runs on 12V.

To ensure your food stays at the correct temperature, limit how often you open the refrigerator. It does not have the same cooling capabilities as a home refrigerator, so we suggest using a cooler for drinks and snacks that you will need to access regularly.

## STOVE

To use the stove, make sure the propane tank is turned on and filled with fuel. Then, lift the glass top into the UP position and press the button on the right side of the stove to turn it on. Rotate the burner knob to high and push it in to ignite the burner. When you're done, turn the knob off. Before you start driving, make sure to lower the glass top back into place - failure to do so will cause it to break while driving. In all units without a range hood, it is recommended to crack the window next to the stove and turn the closest vent in the ceiling on.

## TV & SERVICES

TVs are equipped with an Apple TV. We have paid for popular streaming services and Apple Arcade. If you want to purchase movies or games, please let us know, we will add it to your rental.

If you are having trouble, check to make sure the TV is on the correct input source. And the Apple TV is on.

Please let us know about any missing items!

in every walk with  
nature one receives far  
more than he seeks



- JOHN MUIR -

# KEEPING CLEAN

## SHOWERING

There is an on/off valve at the top of the shower head. This should be used after you have set the water to your desired temperature. To conserve water, turn the valve off when you are not rinsing as your grey tank will fill quickly.

The fresh water tank will need to have water and the water pump running or be connected to city water to shower.

## TOILET

Every 3-5 days or after emptying the black tank, add an additional toilet tab to the toilet.

Use a full bowl of water when you will need to flush solid debris. Press the foot lever slightly and the bowl will fill with water. Push the lever down fully to flush the toilet.

**NEVER** put paper towels down the toilet.

## CLEANING SUPPLIES

There is Dawn soap, Windex, and Soft Scrub under the sink and a broom and mop in the bathroom. There is also a hand held vacuum in a storage compartment.

Please feel free to use these throughout your trip as well as final cleaning.

# JUST A FEW THINGS

## 110 V AND 12 V SYSTEM

The 110 V Power can either come from the generator or shore power.

This system is used to recharge the 12 V system and power the AC, Apple TV, electric water heater, microwave, and power outlets. All other equipment on board the motorhome operates off of the 12 V battery bank.

Plugging into shore power should only be done with the 30 amp power cord.



## FURNITURE

The dinette can be turned into a bed by lifting the table and sliding it into the down position. The cushions are used as the bed when the table is in this position.

To convert the couch into a bed, lift up on the front edge support bar. And pull out into the down position.

The Cabover bunk bed insert is placed in to the cut out. The ladder needs to be utilized and connected to the cut out portion in the middle of the cab over. The cab over bunk cannot be occupied while the vehicle is moving.

Do not use the back of the dinette seating as a step to get on the cabover bunk. This damages the slide and dinette.

## ENTERTAINMENT SYSTEM

This motorhome is equipped with televisions and Apple TVs. It also has a stereo system.

The TVs and the stereo will run on 12 V and can be utilized during travel.

The Apple TV will need to be connected to Wi-Fi in order to run the pre-paid streaming services we have provided.



# TO REMEMBER

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## WHAT IF A BREAKER TRIPS

If a breaker trips, please call Steve ASAP at:

435-840-5586

So that He can help troubleshoot what the issue is.

## MOTORHOME TIRES

Remember, while on your trip, you are responsible for the tires (including the hubcaps). To ensure safe and reliable performance, check the tire pressure at the start of your journey. The appropriate pressure is indicated on the driver's side door jam. If you experience a blowout or any damage, you must replace the tire with the same type. For assistance with tire replacement, contact Road Side Assistance.

**Do not use the stabilizing jacks to lift the motorhome to replace tires.**



## ACCIDENTS OR DAMAGE

In the event of an accident, your safety is paramount. Please prioritize your well-being above all else.

Locate the Accident/Damage form located in the manual and complete it promptly. Additionally, ensure to take comprehensive photos of the incident (including other vehicles) and notify us as soon as possible. It is imperative that you initiate an insurance claim with your vehicle insurance provider to address any potential damages.

## PHOTOS

Do you have a great photo of our RV?

Or a place you visited?

We would love to use it for manuals or social media!

Please send them to Melissa at  
[Melissa.SphereRental@yahoo.com](mailto:Melissa.SphereRental@yahoo.com)





Zion  
National  
Park



# PACKING UP

AND UNHOOKING

6

# PACKING UP & UNHOOKING

## PACK UP PERSONAL BELONGINGS

Personal belongings should be packed and secured out of the way of the slides and for travel. Make sure that the bedding is off the floor and out of the way of the slide. For easier access to the cab area, the insert of the overcab bed should be placed back on top of the bed.



## SEND IN THE SLIDES

Check that there is no debris on the floor of the motorhome before bringing in the slides. Make sure that bathroom and bedroom doors are secure and out of the way of the slides. Have a spotter watch outside to ensure that the slides do not come into contact with any trees, branches, or other obstructions. Nobody should be sitting on the slides when you are operating them. To bring in the slides, use the powered control switch and firmly hold it down for 10 seconds after the slide has finished moving. Then, check on the outside of the motorhome to be sure the slides are securely closed.



## STABILIZING SYSTEM

To use the automatic stabilizing jack system, the RV must be plugged into shore power or have the generator running and the emergency brake set. Push the retract all button.



## UNHOOK ELECTRICAL

Turn the breaker off then unplug the RV. Place the power cord back in the correct compartment.



## SEWER

Follow the directions on how to dump the grey and black tanks. Then disconnect sewer hoses and place back into the compartment they came from. Don't forget to wash your hands after this step.

## WATER

Disconnect the water hose from the city water. Add a little water to the fresh tank for bathroom breaks while driving.



## WHEEL CHALKS

Remove the wheel chocks just before heading out.

## DOUBLE CHECK

Double check and make sure all personal belongings are secure for travel. Check that the Fridge, TV Cabinet and Glass Top on the stove are all latched/secured before travel.



Uinta National Forest, UT  
2019

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# CLEANING BEFORE RETURN

# CLEANING BEFORE RETURNING

## CLEANING GUIDELINES

Remove all personal items from the RV.

Wash, dry and put away all dishes

Wipe down counters

Empty fridge & freezer

**Sweep and Mop Floors**

Clean the Bathroom

Empty all trash

**Empty all holding tanks**

**Refill propane**

**Fill the gas tank just prior to return**

## CLEANING FEE

The cleaning fee covers a comprehensive cleaning service after each rental. This includes sanitizing of all surfaces, ozone treatments, sanitizing of linens, exterior cleaning, and restocking of used items.

## LINENS

Please leave beds unmade when you return.

Place all used towels in the shower.

**DO NOT** use white towels to clean floors or other areas or items that are heavily soiled.

## SERVICES

We provide dumping and refueling services. For more information, please get in touch.

## NO HASSLE RETURNS

We will complete an hour of basic cleaning. All items listed in RED will be completed by us as well.

An additional fee will apply for Motorhomes being excessively dirty upon return.



Zion National Park, UT  
2020

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# WASTE TANKS

A GENERAL HOW TO

8

## **WASTE TANKS**

You can find dump stations close to where you are staying at [Sanidumps.com](http://Sanidumps.com)

You can also go to the Lakepoint Holiday to dump before returning the RV.

Please see the how to on the next pages for further details.

Glacier National Park, WY  
2017

# WASTE TANKS

1. Start by pulling up to the RV dump station and lining up the black holding tank drain valve as close to the opening of the dump station as possible. This will ensure that if there is an accident, it will be contained in the dumping area.



2. Get the sewer hose out. Before removing the cap to the holding tank drain opening, ensure both the gray and black water valves are both closed.

3. Attach the hose to the dump station hole first! Use the hole's cover, a brick, or something heavy enough to hold the sewer hose in place so it doesn't pop out of the hole (Do not use an object that is small enough that it could fall into the hole and plug the dump station).

4. Start by removing the cap with the sewer hose positioned underneath to catch any drips (open end up), when any drips have stopped, attach the sewer hose ensuring the adapter is completely secured. A partially attached hose is more common than one may think, so ensure the tabs on the adapter are lined up properly with the stubs on the tank drain.

5. Once everything is secured, pull open the black water tank valve first. You will hear the effluent rush through the hose, start to slow down, and finally become a trickling sound.



6. Now is the time to connect the permanent-mount black tank rinse system to both the RV and the dump station water supply with the dedicated garden hose. **Do not use a fresh water hose for the black tank rinse and do not turn on the water until step 5 has been completed.**

7. Turn on the water, let this run for 15-20 minutes to help remove solids left behind, then shut off the water and disconnect the garden hose. Now close the black water tank drain valve by pushing the handle completely closed.

# WASTE TANKS

8. Now open the gray tank valve. As in step 5, you'll hear water flow, then slow, and stop. Close the gray tank valve.
9. At this point, you're almost done. Flush and rinse the black tank two more times, you can do so by filling the tanks to 2/3 full of water and repeat the emptying process.  
**Do not put non-potable rinse water into the fresh water system for this as it will contaminate the system and it will require complete sanitation.**
10. Recheck that both the black and gray water tank valves are closed and then disconnect the sewer hose from your tank outlet on the RV.
11. Lift the end of the sewer hose (the end just disconnected) to completely drain the hose into the dump station. If a non-potable water hose is available, run water through the sewer hose to rinse it out. Remove the sewer hose from the dump station hole and rinse the outside of the hose. Rinse the area around the hole to ensure that any spillage has been cleaned up and cover the dump station hole.
12. Return the sewer hose, etc. to the storage compartment. Install hose caps to seal the contents of the hose. Wash or sanitize your hands.
13. Now add about two to four gallons of water (about three to four full bowl flushes) to the black tank and then add one holding tank treatment to the last bowl. You do not need to add water or tank treatment before return.
14. Practice good house keeping every time you use a dump station. Leave the dump station site as you would like to arrive at one.

**Never dump the holding tanks anywhere except in authorized dump stations.**





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# RETURNING THE MOTORHOME

Antelope Island, UT  
2021

# RETURNING

## THE MOTORHOME



### WHEN

The Motorhome is due back no later than 6PM on the last day of your rental. Drop off times are pre-arranged, please call or text to let us know when you will be returning or if you are running late. When dropping off the RV, please keep in mind that all cleaning and removal of your items needs to be done before it is considered "returned". You can do this onsite, but please allow time afterwards for the final walkthrough.

If you are past 6PM, you will be subject to additional fees.

### CAN I RETURN EARLY

Yes. Please send us a message to schedule a time.



### PROPANE & GAS

Propane and Gas need to be filled just before return.

We recommend the Holiday, right off exit 99 from i80.

To fill propane, you just need to let an attendant know at a propane fill station that you need to fill a motorhome's propane.

### PARKING

Park the Motorhome halfway up the rocks that are at the back of the house, pull forward towards the fire hydrant, then set the parking break and turn off the engine.



### AFTER DROP OFF

After drop off, we will do a quick check for: generator hours, mileage, forgotten items and add ons. We will complete a full inspection typically the following day, but may take several days. We will assess any damage claims or report missing items within a week. Your security deposit hold will be released after that.

*We hope you enjoyed your stay!*

Des Moines, IA  
June 2022

**FAVORITE** 10  
PLACES TO VISIT

# PLACES TO SEE

## ARCHES NATIONAL PARK

*Moab, Utah*

Arches National Park is one of the top national parks in America: it's a 73,234-acre wonderland of eroded sandstone fins, towers, ribs, gargoyles, hoodoos, balanced rocks, and, of course, arches northwest of Moab.



## GLACIER NATIONAL PARK

*Whitefish, Montana*

Glacier's pristine forests, alpine meadows, rugged mountains, and spectacular lakes. With over 700 miles of trails, Glacier is a hiker's paradise for adventurous visitors seeking wilderness and solitude. Relive the days of old through historic chalets, lodges, and the famous Going-to-the-Sun Road.



## GOBBLIN VALLEY STATE PARK

*Green River, Utah*

Goblin Valley State Park is a showcase of geologic history. This strange and colorful landscape is filled with bizarre sandstone rock formations called goblins. This State Park is certified as an International Dark Sky Park, making it one of the best places to stargaze in the country.



## ZION NATIONAL PARK

*Springdale, Utah*

Zion National Park has the most breathtaking mountain panoramas you will ever see. Zion is also known for its amazing hiking trails.



## GARDEN OF THE GODS

*Colorado Springs, Colorado*

This park is one of the most incredible geological wonders of the world! It has 1,300 acres of sandstone formations and its scenic beauty is extraordinary. In the recreation area you can hike, camp, nature watch or picnic.



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# SPHERE RENTAL TERMS & CONDITIONS

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# RENTAL AGREEMENT TERMS AND CONDITIONS (“Terms & Conditions”)

## Motorized and Non-Motorized Recreational Vehicles

Definitions are as follows:

“Contract” means all terms and conditions found in this form, and addenda and any additional materials we provide at the time of Rental. “You” or “your” means the person identified as the renter on this form, any person signing the Contract and Agreement, any Authorized Driver and any person or organization to whom charges are billed by us at its or the renter’s direction. All persons referred to as “you” or “your” are jointly and separately bound by this Contract. “We,” “our,” “us,” “I,” or “my” means the private owner(s) or the property manager(s) renting the Vehicle to you. “Web Platform” means the rental search engine that may have been used by the private owner(s) and manager(s) as an intermediary. “Authorized Driver” means you and any additional driver approved and listed by us on this Contract. “Vehicle” means the recreational vehicle identified in this Contract. And can be a motorized or non-motorized recreational vehicle. “Agreement” means all terms and conditions found in these Terms & Conditions, any addenda and any additional materials that we provide and that you sign at the time of rental. “Vehicle” means the non-motorized towed or motorized recreational vehicle identified in this Agreement and each vehicle we substitute for it, all the Vehicle’s equipment, awnings, keys and Vehicle documents. The vehicle is specified in the booking documents as well as the front page of the departure form. “Charges” means the fees and charges that are incurred under this Agreement. “Rental Period” means the period between the time you take possession of the Vehicle until the Vehicle is either returned to or recovered by us and checked in by us. ‘Loss of Use’ means the loss of our ability to use the Vehicle for our purposes due to Vehicle damage or loss during this rental, irregardless of the vehicle being scheduled for rental or not. You owe the Loss of Use for the time the vehicle is out of service as determined by the rental rate on the contract, times the number of days out of service, regardless of our fleet utilization.

### Important Disclosures

- This is a contract for the rental of the Vehicle. We may repossess the Vehicle at your expense without notice to you if the Vehicle is abandoned or used in violation of law or this Agreement.
- The Vehicle may be equipped with global positioning satellite (“GPS”) technology or another telematics system and/or an event data recorder, and privacy is not guaranteed. If it shows its location to be at Burning Man, out of the country or if it is disabled or ceases to function for any reason, you agree to forfeit your entire Security Deposit.
- We make no warranties, express, implied or apparent, regarding the Vehicle or Optional Equipment, no warranty of merchantability and no warranty that the Vehicle or Optional Equipment is fit for a particular purpose.
- By signing this Contract, you understand and agree that you assume all liability, whether collision, damage, or liability for the entire duration of the Rental. You agree to indemnify the Owner(s) and Property Manager(s) of the RV in any suit brought against them.
- You are covered by a web platform supplied insurance policy with a deductible. Chips in the windshield or other glass is not covered by the policy. Interior damages are also not covered by the policy. The insurance coverage or security deposit may cover some or all of the exterior damages. You are responsible for paying the insurance deductible.
- You are financially responsible for all damage (interior and exterior- including slides and awning) to, or loss or theft of, the Vehicle, which includes the cost of repair or the actual cash value of the Vehicle if it is not repairable or if we elect not to repair it, loss of use, diminished value of Vehicle caused by damage to it or repair of it, missing equipment, connected with any damage claim whether or not you were at fault. You owe the Diminution of Value, which is the difference between the retail market value of the vehicle before the damage and the value of the vehicle after the damage, whether we repair the vehicle or not.
- You must report all accidents, incidents of vandalism, or theft involving the Vehicle to us and the police within 24 hours of occurrence.

### Terms and Conditions

- You agree that all information you have provided is true and valid.
- You have truthfully disclosed the identity and proper age of all drivers. You agree that all authorized driver information has been reported accurately and no unauthorized drivers shall operate the vehicle. All authorized drivers must have a valid driver’s license that is provided to us.
- Due to the high volume of rentals, it is important that you arrive at the pick up location on time. A \$50 fee will be charged to the credit card on file for arrivals more than 10 minutes past the scheduled time for pick up or delivery, unless prior arrangements have been made.
- You agree to pick up the vehicle at the specified location at the pre-arranged time. IF you have scheduled an 8:00 AM pick up, you are expected to arrive at 8:00 AM. IF YOU ARRIVE LATER THAN 8:45 AM, YOUR PICK UP TIME WILL BE REVERTED TO 6:00 PM. YOU WILL NOT BE REFUNDED THE AM PICK UP FEE.
- You understand that a cleaning fee does not cover excessive dirt or uncleanliness.
- We offer certain Optional Equipment, including grills, generators, STARLINK satellites, outdoor kitchen accessories, linen packages, and child safety seats, upon request and subject to availability for your use during the rental at an additional charge. All Optional Equipment is rented AS IS and must be returned to us at the end of the rental in the same condition as when rented. If you rent a child safety seat, you must inspect and install the child seat into the Vehicle yourself.
- PETS are not permitted in the Vehicle without prior approval. Well-behaved, house broken pets are welcome, unless they pose a health or safety risk or they are prohibited by law. Our policy requires a non-refundable pet fee. You are financially responsible for any damage done by a pet, including deep cleaning due to accidents. Pets may NEVER be left unattended in the RV. All animals must be declared during pick-up and attended to and under control at all times. If there is evidence of an animal that was not declared, a \$250 fee, plus standard pet fees, will be assessed in addition to any financial responsibility for damages or deep cleaning that may be assessed from your Security Deposit. Please bring old sheets to put over the beds, couch, and dinette seats to minimize pet hair in the RV.
- Refrain from driving on anything other than a well-maintained road, including dirt roads and paths. Ensure all roads have a smooth surface free of ruts or potholes. And kindly remember, never drive on a dry riverbed. These are not roads and are unsafe.
- EXCESSIVE HEAT- An RV air conditioner is designed to reduce the air temperature inside an RV by no more than 20 degrees Fahrenheit under optimum conditions. If the air temperature starts at 105, it MAY cool down to 85. It’s unreasonable to expect it to cool it to 75. Excessive heat may cause failure of the refrigerator and/or freezer to cool the contents to an acceptable temperature or failure of the cab air conditioning (if applicable) to cool the vehicle while driving to an acceptable temperature. Should any loss of any kind occur, You waive all liability claims against Sphere Rental, LLC and Owner(s).
- WINTER CAMPING- The RV may use an excessive amount of propane to keep the RV heated. You must keep propane tanks topped off to ensure you do not run out overnight. The arctic pacs (where equipped) and Water Tank Heaters must be left on for the duration of your rental to prevent freezing of the pipes. You will be responsible for any pipes that get frozen and cause damage to the RV.
- DELIVERY- Miles accumulated during delivery and return will be added to total rental miles, where applicable. Fuel cost for the delivery and return of the RV will be charged to the Renters card on file. Delivery charge covers the logistics to have RV delivered to and picked up from the renters requested location.

# RENTAL AGREEMENT TERMS AND CONDITIONS (“Terms & Conditions”)

## Motorized and Non-Motorized Recreational Vehicles

- Dry Camping may result in a loss of battery charge, generator or solar (if applicable) power, running out of fresh water, filling up the grey and/or black water tanks before the rental has been completed, or a loss of cooling in the fridge. There may be additional fees if the RV is returned with a dead battery.
- Certain items are considered non-essential, convenience items. If they fail to work during a trip, no adjustments will be made to your charges. No troubleshooting by the Property Manager(s) or Owner(s) during the trip will be guaranteed for these items if there are issues. These items include TVs, Apple TVs, antennas, CD and DVD players, radios, satellite radios, GPS navigation hardware and software, hair dryers, fans, coffee makers, vacuum cleaners, artificial fireplaces, and left/right/rear cameras.
- You agree that towing and using a bike rack or cargo carrier requires prior approval. Any damages done by the bike rack and/or items on the rack will be assessed against the Security Deposit. This includes the bikes(s), the rack itself and the RV. You must attach the bike rack to the RV under the supervision of the Property Manager(s) or the Owner(s) who assume no responsibility nor liability for the bike rack or the bikes.
- The following acts or uses of the Vehicle are prohibited and may result in forfeiture of the entire security deposit: (a) driving the Vehicle: (i) by anyone who is not an Authorized Driver, or by anyone whose driving license is suspended in any jurisdiction; (ii) by anyone under the influence of drugs or alcohol; (iii) by anyone who obtained the Vehicle or extended the Rental period by giving us false, fraudulent, or misleading information; (iv) in furtherance of any illegal purpose or under any circumstance that would constitute a violation of law other than a minor traffic citation; (v) to carry persons or property for hire; (vi) in any race, speed test or contest; (vii) to carry dangerous or hazardous items or illegal material; (viii) outside the United States and Canada; (ix) when loaded beyond its capacity, as determined by the manufacturer of the Vehicle; (x) when driven through or under an underpass or other structure without sufficient overhead or side clearance; (xi) when it is reasonable to expect you to know that further operation would damage the Vehicle; (xii) in a manner that causes damage to the Vehicle due to inadequately secured cargo; (xvi) on unpaved or very rough roads; or (b) failing to summon the police to any accident involving the Vehicle that caused personal injury or property damage; (c) damaging the Vehicle by your intentional, wanton, or reckless conduct; (d) damaging the Vehicle by an animal transported in the Vehicle; (e) using the awning inappropriately; (f) damaging the Vehicle by sitting, standing, or lying on the roof of the Vehicle; (g) damaging the Vehicle by placing tire chains, signs, lettering or painting on the outside of the Vehicle; (h) damaging the Vehicle by placing speakers or other sound equipment on the exterior of the Vehicle; (i) disabling the GPS if so equipped.
- You agree not to take the vehicle outside of the continental United States without prior written permission from the manager(s)/owner(s).
- The Vehicle is not permitted to go to festivals (ex: Burning Man, Element 11, Electric Daisy Music Festival, Country Fan Fest, etc.) without prior approval. Applicable fees may apply for pre or post rental prep and/or cleaning.
- Smoking/vaping of any kind is NOT permitted in the Vehicle. If there is evidence of smoking, vaping or other strong odors, you will be subject to the additional cleaning fee plus potential forfeiture of your entire security deposit, at the manager's/owner's discretion.
- The manager(s)/owner(s) are not responsible for the loss of vacation, personal or business time, or any incidental expenses incurred by the renter, resulting from breakdown or any other delay problems. The manager(s)/owner(s) shall be responsible for completing any necessary repairs and returning the vehicle to Rental condition as promptly as possible. Unless authorization is obtained from the manager(s) or owner(s), no repairs, replacement of parts or service shall be completed during the Rental period.
- If the vehicle is equipped with a GPS Tracker and it shows you exceed 70 MPH, you will be assessed a \$49 safety assessment for each recorded event.
- You are responsible for checking and maintaining all fluid levels during the rental period.
- You are responsible for checking and maintaining the Vehicle tires during the rental period. This includes replacing tires, if necessary, at your expense.
- You will indemnify, defend, and hold us harmless from and against any claim arising out of unsafe fueling practices committed by you or your agent.
- Full refund of reservation deposit is available up to 30 days before departure minus a \$75.00 service fee. Reservation deposits are not refundable within 30 days of departure. Remainder of rental cost will be due 15 days prior departure. Full rental will not be refundable if canceled within 15 days of Departure.
- You agree to return the vehicle in the same condition in which it is received. This includes odor-free and clean in the interior of the RV. All equipment provided in the RV must be returned at the end of your rental period in the same condition as when it went out. You will be charged for replacement cost, plus any convinces fees, for exact replacement of all damaged or lost items during your rental period.
- You agree to return the RV no later than 6:00 PM Mountain Standard Time, on the last date of your rental. Unless arrangements have been made for a late return, a late fee will be charged for each hour that the vehicle is returned later than 6:00 PM. You must return the Vehicle to the place of pickup or other location that we specify, and in the same condition that you received it.
- We have 72 hours from the time you return the RV to inspect it for damage not noticed at check in. You have 72 hours from the time we submit the final check-in forms to dispute any damages or other charges.
- We make no warranties, express, implied or apparent, regarding the Vehicle, no warranty of merchantability and no warranty that the Vehicle is fit for a particular purpose.
- You release us from all claims for, loss of, or damage to, your personal property or that of any other person, that we received, handled or stored, or that was left or carried in or on the Vehicle, whether or not the loss or damage was caused by our negligence or was otherwise our responsibility. We agree to keep items you forgot in the vehicle up to 30 days past your rental. You must make arrangements to have items shipped or other wise picked up from our facility. Past 30 days, all items will be considered abandoned and will be disposed or donated.
- A waiver by us of any breach of this Contract is not a waiver of an additional breach or waiver of the performance of your obligations under this Contract. Our acceptance of payment from you or our failure, refusal or neglect to exercise any of our rights under this Contract does not constitute a waiver of any other provision of this Contract. Unless prohibited by law, you release us from any liability for consequential, special or punitive damages in connection with this Rental or the reservation of a vehicle.
- You have read and agree to all rental rates.
- No refund will be given if you prepay for a service but do not use it.
- You agree to pay any and all charges at the end of your rental that are assessed by the owners, under this Contract. This can be for, but not limited to the following: the period of time which you take the Vehicle, milage overages, generator use overages, gasoline or propane refilling, wastewater dumping, damages, replacing lost or missing items, or additional cleaning fees, fines, penalties, forfeitures, towing and storage charges and other assessed charges, all traffic, toll or parking violations, fines, penalties, citations, forfeitures, “loss of use” fees, towing charges and other expenses involving the Vehicle assessed against us or the Vehicle. We may use your card on file if your security deposit is insufficient to pay monies owed us under this Contract.
- You agree to pay all costs associated with locating and recovering the Vehicle, if you fail to return the vehicle as required by the terms of the Rental Contract. You agree to pay \$499, fuel cost plus \$1/mile for every mile between the renting location and the place where the Vehicle is returned, repossessed or abandoned, plus any additional recovery expenses we incur, including but not limited to airline flights and hotel/KOA accommodations for pickup and return to our location.

# RENTAL AGREEMENT TERMS AND CONDITIONS (“Terms & Conditions”)

## Motorized and Non-Motorized Recreational Vehicles

- If we have to take you to court to collect any monies due, you will be responsible for any and all court fees and associated attorney fees.
- You owe an Administrative Fee of \$250 for our handling of any claim, documentation for court proceedings, or otherwise enforcing our rights under this Contract.
- You agree to pay a chargeback management fee of \$250 for any instance that you attempt to reverse any rental fees (including, but not limited to, rental cost, damages and replacing items).
- Failure to promptly report damage or accidents will lead to a \$250 Damage Assessment Fee.

### Motorhome:

**Linen Use:** Any and all linens (can include pillows, sheets, blankets, towels, bath mats, etc) must be returned at the end of the rental period in the same condition it was at the start of the rental period. It must be free of damage and staining. Linens MUST NOT be used for cleaning, as this causes staining and damage to the linens. You will be charged replacement cost, plus any confidence fees, for exact replacement of any and all linens that are damaged or stained during your rental period.

**Generator:** It's use requires that the RV fuel tank be at least one quarter full or more. The generator requires that the batteries be sufficiently charged to start the generator. Misuse, may allow the oil to run low and the generator engine might seize and stop. This may cause major damage to the generator engine and potentially require the generator engine to be replaced at a cost to YOU, up to several thousand dollars. Your Security Deposit may be used for any generator repairs. If the cost of repairs exceeds the unencumbered balance in the Security Deposit, you agree to pay the excess amount.

**ENGINE Idling:** You owe a minimum of a \$250 fee for EACH TIME that the engine is idled for more than 15 minutes at a time. Excessive idling the engine MAY necessitate the replacement of the catalytic converter. You will be solely responsible for this cost.

### Travel Trailer:

You represent and warrant that: the towing vehicle that you use during the Rental Period has the capacity to tow the Vehicle; any load will be properly loaded and placed for safe operation of the Vehicle; and you will ensure that when towing the Vehicle, it is properly secured and connected to the towing vehicle and will use safety chains, cables, locking devices and other similar devices meeting the requirements of applicable law.

By signing below, you: agree to the terms and conditions of this Agreement, the Rental Contract, Departure Form, the Terms and Conditions, and any other document that you sign; acknowledge that you had an opportunity to read the entire Agreement before signing; authorize us to process a separate credit/debit card voucher, from your card on file or from your security deposit, in your name for all Charges; and authorize us to release your billing/rental information to third parties for billing/processing purposes. By signing below, you agree you are absolutely responsible for any and all damage done to the rental vehicle, regardless of fault or reason for the damage, including any collision or comprehensive loss. This includes the retail estimate of the cost to repair the vehicle to its pre-accident condition.

If the vehicle is a total loss, or at our discretion we make a business decision not to repair the vehicle, you owe the retail fair market value of the vehicle at the time of damage, less any proceeds from the sale of the un-repaired vehicle. If the RV is a total loss, you are responsible for any and all fees to pick up a replacement RV and replace all complimentary RV equipment that were included on your rental. If the RV is not returned, you are responsible for any and all fees for us to pick up and return the RV to our facility as stated above.

If any provision of this Contract is deemed void or unenforceable, the remaining provisions are valid and enforceable. No term of this Contract can be waived or modified except by a writing that we have signed. You agree to indemnify us, defend us, and hold us harmless from all claims, liability, costs and attorney fees we incur resulting from or arising out of, this Rental and your use of the Vehicle.

This Contract constitutes the entire Contract between you and us. All prior representations and Contracts between you and us regarding this Rental are merged into this Contract. The laws of the State of Utah and Tooele County govern this Contract.

All Charges are subject to final audit.







Arches National Park, UT

# FEEDBACK 12

WE APPRECIATE your

# FEEDBACK

DEAR GUEST

We hope you had a wonderful time in our Motorhome!

As a small business, reviews are essential to build trust with potential guests.

We would really appreciate it if you could take 90 seconds to give us a five star review on Google.

Simply scan the code below to get started.

We have also added a guest book to our Motorhome.  
If you have the time, we would love to hear about your adventures!

Thank you in advance for your help and support.

We look forward to having you back  
for your next vacation!

Best Regards,

Steve &  
Melissa



THANK YOU FOR YOUR FEEDBACK!

**WE CAN'T  
WAIT**



*To See You  
Again!*